Explore possible causes of and resolutions for potential issues that could occur during the migration to IntelliCenter. The following issues may arise during IntelliCenter USB firmware updates:

Problem	Possible Cause(s)	Resolution
My IntelliCenter is not reading my USB drive.	There may be a problem with your USB drive.	Try a different USB drive and make sure it has at least 20 Megabytes of space. If you cannot get a second USB drive to work, contact Pentair customer service at 1-800-831-7133 for assistance.
I cannot download thwht		